

COVID-19

Extra Precautions we are taking to ensure ours and our Guests' Safety:



Pre-arrival registration to reduce time spent at check-in (registration form will be e-mailed a couple of days prior to arrival in order for guest to complete)



Option to pay before arrival again to reduce time spent at check-in



Increased cleaning and sanitisation of all guest rooms and public areas in addition to our already high standards of cleaning



Increased Hand Washing



2m Social Distancing throughout the premises



Breakfast in a bag for early departures – breakfast buffet no longer available



Reduced seating in Breakfast room to allow for social distancing



Holiday Parking - Guests will be required to park their own car (we will still require keys to be left with us in-case we need to move the car for an unexpected reason – if we do need to move the car at any point then gloves and mask will be worn by whoever moves the car (either Julia or David))



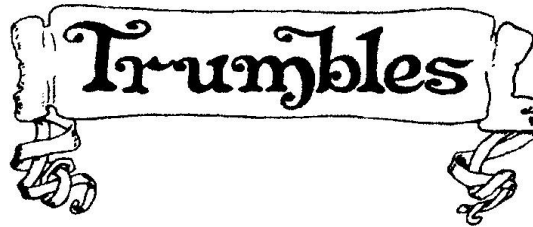
Guests and staff to wear face mask in all indoor communal areas of Trumbles and whilst in minibus – driver will also wear face mask



Hand sanitiser available in public areas of the house and also for guest use in the minibus

PTO for our Expectations of our Guests





What we expect our Guests to do:



Please adhere to the 2m Social Distancing rules between other guests and staff members throughout the premises



Wash hands regularly in accordance with the Government Covid-19 guidelines with the antibacterial hand wash provided in all bathrooms



Use the hand sanitiser provided upon entering and leaving the premises and the Breakfast Room



Please order cooked breakfast the night before by filling in the breakfast menu in your room and putting on the desk in reception area



In order to adhere to social distancing regulations please sit at the table allocated to your room number and wait to be served. Please do not wander around the breakfast room.



All guests, except children under the age of 11 or guests who have a medical condition preventing them from doing so, must wear a face mask in all indoor communal areas of Trumbles and when in the minibus



In order to reduce contact with staff members guests can make requests using WhatsApp on 07933 319277 or by sending an e-mail to stay@trumbles.co.uk



Holiday Parking - Guests will be shown where to park their own car in the long term parking area (we will still require keys to be left with us in-case we need to move the car for an unexpected reason – if we do need to move the car at any point then gloves and mask will be worn by whoever moves the car (either Julia or David))

Thankyou for your Co-operation

